

GOOD SAMARITAN NETWORK

2023/2025

ANNUAL REPORT

Programs, Services, Information

Meeting People At Their Need...

12933 Parkside Drive Fishers, IN 46038 | 317.842.2603 | www.gsnlive.org

Serving Hamilton County Since 1980



info@gsnlive.org



+317-842-2603

**Good
Samaritan
NETWORK**

www.gsnlive.org



Nancy Chance

Founder / Executive Director

Contact

+317-842-2603

+317-753-1293

nchance@gsnlive.org

12933 Parkside Dr., Fishers, IN 46038

Focus

A community thrives when its residents are able to provide for themselves and their families. Meeting the needs of people in emergencies or crises is our passion. We do that by serving our community directly.



- 1980 - Initial concept of GSN began
- 1980 - Hamilton County Holiday Assistance
- 2006 - State Incorporation Status
- 2007 - Charity 501c3 Tax Exempt Status
- 2009 - ECFA Accreditation
- 2009 - Opened office in Fishers
- 2010 - Staff Development
- 2010 - GSN Resource and Health Fair
- 2011 - REHAB Equipment Link
- 2012 - BABE Store
- 2013 - Hamilton County Cancer Services
- 2014 - PHHC / Tobacco Cessation Program
- 2017 - Recycled Cycles



The Back Story

*The idea was simple: **take what you have and share it with others.***

The origins of GSN can be traced back to Nancy (Mason) Chance, who was only four years old when her passion for helping others began to take shape. Even as a small child, she was deeply moved by the needs of those around her, a sentiment that was instilled in her through her family's strong emphasis on helping people.

As an adult, she started the Good Samaritan Network (GSN) out of a desire to help people. From her home, she worked hard to organize efforts to support those in need. She found creative ways to reuse items like food, clothing, and toys and raised money to help families financially. Leaders from Hamilton County and various social agencies reached out to her for help in coordinating services. They wanted to make sure services were efficient and did not overlap, especially during the holidays. This collaboration led to what we now call "InDirect Services" or the "Network" part of the Good Samaritan Network.

The Good Samaritan Network has grown and expanded its services to become a nonprofit charity that connects clients with the support they need in Hamilton County. We focus on helping underserved individuals build better lives. Our work goes beyond just addressing food, shelter, and financial stability issues; we also aim to support spiritual health, daily life challenges, education, job placement, and health concerns.

Nancy has always believed that cultivating a culture of doing good – the principle of the Good Samaritan – would ultimately and significantly impact the residents of Hamilton County.

Giving back is not just a social responsibility or moral obligation, but quite simply, it's just the right thing to do to meet people at their need!



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Meeting the needs of people in emergencies or crisis is our passion. We do that by serving the Hamilton County community directly (clients) and indirectly (Network).

2024

CLIENT ASSISTANCE - 1

Served 1,867 Hamilton County families with FOOD, SHELTER, and ASSISTANCE, including homelessness.

63% Rent/Mortgage related

37% Electric/Gas and Utilities

128 FREE Oil Changes

Females make up 74% of households served.

51% of households served are Caucasian, followed by 26% Hispanic or Latino and 13% Black or African American

675 requests for interventive referrals

Significant households served include Noblesville 44%, Fishers 19%, Westfield 13%, and Carmel 12%.

FOOD INSECURITY - 3

Donated and distributed FOOD County-wide, including various Hamilton County Food Pantries and School Lunch, with a value of \$1.81M in curated food assistance and inventory distributions.

NETWORK COLLABORATION - 6

Connecting and collaborating community-wide with Hamilton County agencies, pantries, churches, and non-profits providing referrals and developing best practices to serve Hamilton County families.

HOMELESSNESS SHELTER - 2

412 Households Shelter Insecurity Placement

290 Homeless Independent Assistance (clothing, food, hygiene)
\$208,240 Processed for Shelter Insecurity.

ENERGY ASSISTANCE - 4

1,061 Households Served (Prev. Program Yr.) \$687K State Funded Applications Approved and 1,356 Processed

HOLIDAY ASSISTANCE - 5

THANKSGIVING

20,768 Individuals - Food Distribution
3,991 Thanksgiving Day Meal Deliveries

CHRISTMAS

25,934 Individuals - Food, Clothing, Toys
3,971 Christmas Eve Meals Delivered

HOLIDAYS COMBINED

46,702 People Served Holiday Distrib.
7,962 Holiday Meal Deliveries

675 REFERRALS

BABE STORE

3,795 People impacted
1,265 Households served

REHAB LINK

2,191 Loaned pieces of Rehab Equipment
352 Residents served

RECYCLED CYCLES

540 Refurbished Bicycles provided to Hamilton County Families

BREATH EASY

Addressing smoke-free air at work and in public places

CANCER SERVICES

Impacting cancer diagnosis and or various cancer-related issues

Hamilton County COAD

Coordinating Emergency human services during all stages of a disaster

Good Samaritan Network of Hamilton County

Client Assistance Overview

74%

of the households served are based on **FEMALES** who are responsible for managing the household

63%

of client financial assistance is requested for **RENT/MORTGAGE** to provide safety, resilience, and shelter security

1,727 SINGLE PARENT Households also engaged for **HOLIDAYS** beyond traditional client assistance requests

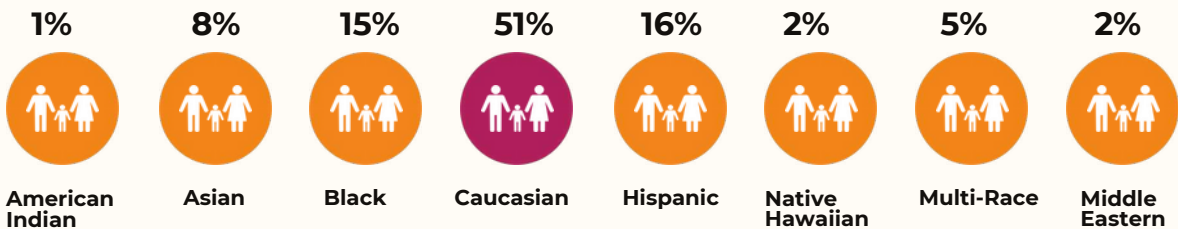
26%

of the households served are based on **MALES** who are responsible for managing the household

37%

of client financial assistance is requested for **ENERGY/UTILITIES** to provide safety, resilience, and shelter security

Client Population



2024 GSN ONSITE Holiday Assistance

GSN provided direct, onsite, **HOLIDAY ASSISTANCE** to 5,258 households (children, youth, adults, and seniors) – serving 23,792 adults and children. This allowed families to enjoy the holidays (Thanksgiving and Christmas) with food and Christmas gifts.



46,702

Network Wide Holiday Assistance | 46,702 People

Client Cities

Arcadia 2%
Carmel 15%
Cicero 3%
Fishers 13%
Indianapolis 3%
Noblesville 44%
Sheridan 4%
Westfield 14%
Misc. Cities* 2%

*Anderson, Atlanta, Elwood, Fortville, Greensburg, Kokomo, Orestes, Pendleton, Plainfield, Tipton, Zionsville

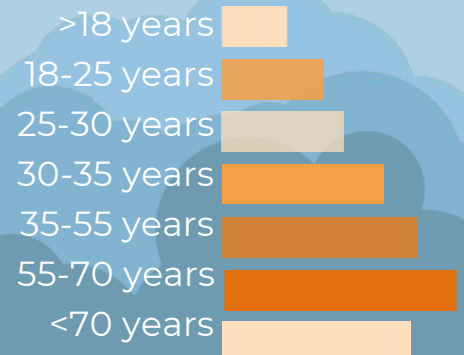
44%
NOBLESVILLE

15%
CARMEL

14%
WESTFIELD

13%
FISHERS

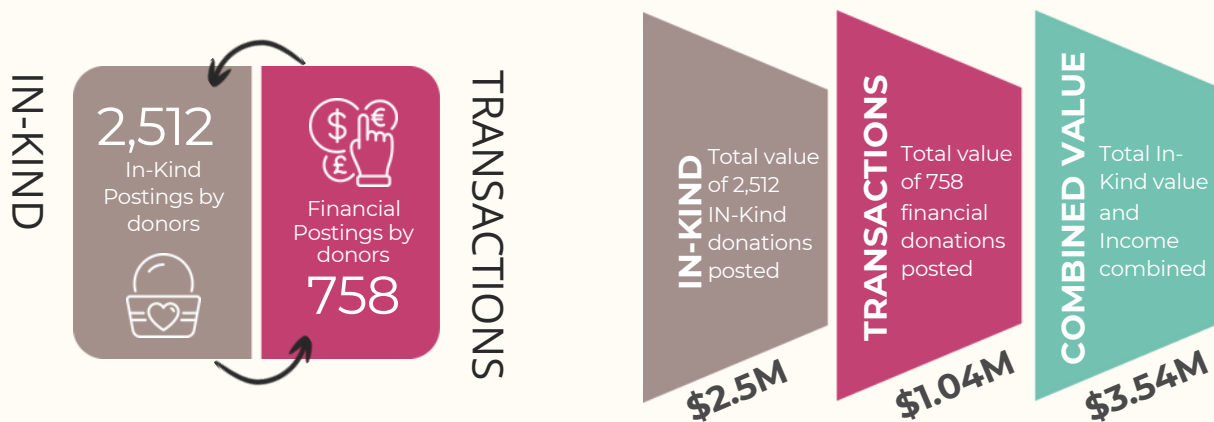
Client Ages



Good Samaritan Network of Hamilton County

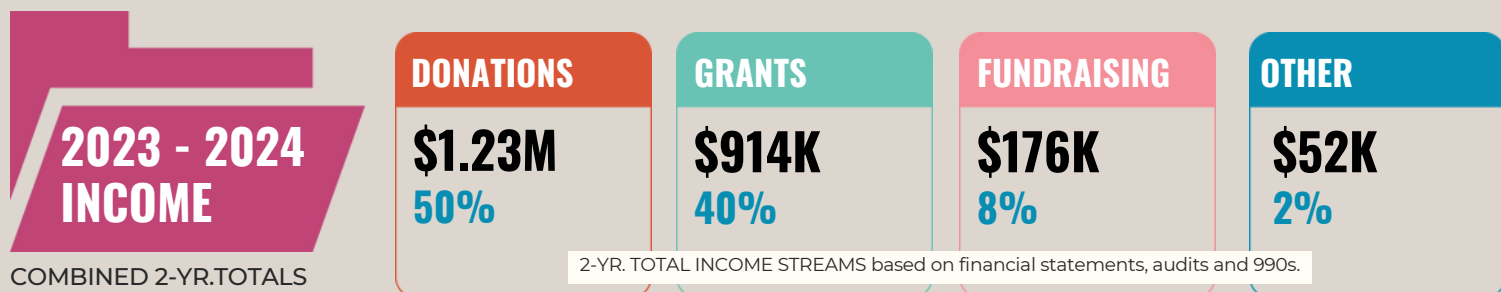
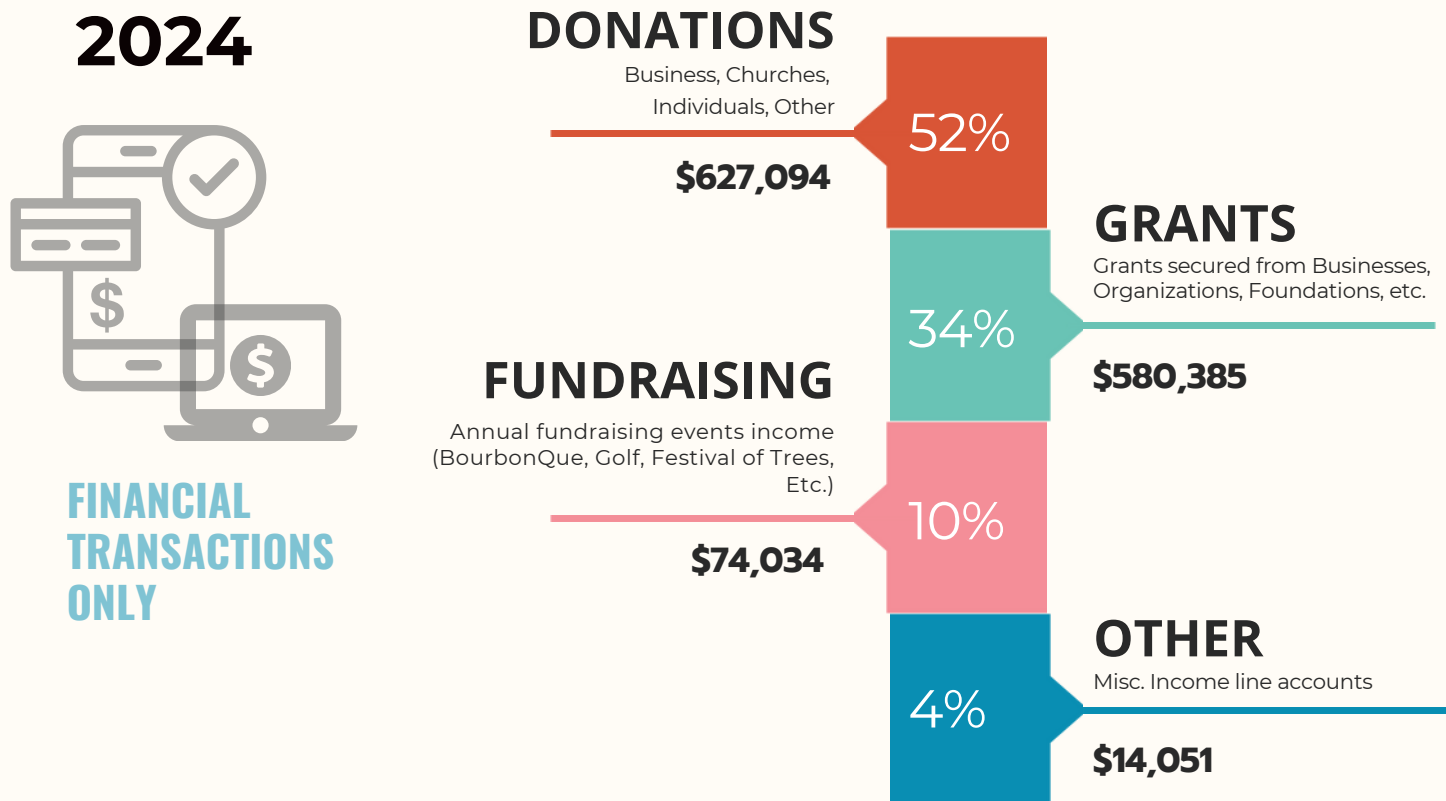
2024 Income Streams

IN-KIND DONATIONS represent any non-cash donation. Typically includes food, clothing, household items, hygiene items, etc., repurposed to Hamilton County families and agencies.



VALUES BASED ON DONATION MANAGEMENT POSTING INFO. ONLY

FINANCIAL TRANSACTIONS represent funding for programming and services, as well as occupancy and staffing needs to continue our footprint in Hamilton County.



Programs and Services

- Food Donations
- Household Donations
- Toys and Bicycle Donations
- Pet Food/Accessories Donation
- Annual Oil Change Saturday
- Annual Plant Distribution
- Thanksgiving Distribution
- Thanksgiving Meal / Drive Thru / Delivery
- Christmas Distribution
- Christmas Eve Meal Delivery
- Recycled Cycles
- BABE Store
- REHAB Equipment Link
- Breathe Easy Hamilton County
- EAP (LIEAP)
- Education and Training Support
- Shelter / Rent / Utilities Assistance
- Food Inventory Management



Clients

- InKind Donations / Repurposing
- Direct Financial Assistance
- Client Data and Case Management
- Food Intake / Distribution
- Skills, Training, Education
- Pet Food Support / Distribution
- Holiday Assistance / Distribution
- Specialized Client Events

1 DIRECT CLIENT ASSISTANCE

A strong community empowers residents to care for themselves and their families. We provide support during emergencies, ensuring no one faces challenges alone.



Indirect

2 INDIRECT SERVICES

We want to connect our programs and services to better support Hamilton County agencies and families who need help.

- GNET - Network Support
- Collaboration / Support
- Best Practices / Education / Training
- Hamilton County ED Group
- Client Referrals / Support and Development
- Food Pantries / Support and Development
- Agency Switchboard / Data Management
- Network Meetings
- Social / Human Resources

- GNET Hub and Agency Support
- Client Referral System
- Agency Collaboration and Referrals
- Food Pantries Inventory Support
- Transport Team for Food Pantries Inventory Delivery
- Transport Team for Food Pick Up
- Monthly Network Meetings
- Hamilton County ED Group
- Pet Food/Accessories Donation



Community

- Breathe Easy Hamilton County
- 6,772 Volunteers Engaged
- Hamilton County Cancer Services
- School System Support
- Homeland Security Seat
- Coordinate Food Drives
- Communicate Mobile Foods
- Summer Lunch Support
- Emergency Preparedness and Hygiene Pks
- Hamilton County COAD

- Fiscal Sponsorship
- Volunteer Engagement
- Emergency Preparedness (COAD and Disasters)
- Summer Lunch Support
- Specialized Community Events

3 COMMUNITY ENHANCEMENT

Education, training, stable income, and health knowledge are vital for families. By meeting these needs, we can support our community and build a better future.

FOOD ASSISTANCE 2024

01

\$949K

ORGANIZATIONAL FOOD SUPPORT
TO HAMILTON COUNTY

02

\$695K

GENERAL FOOD SUPPORT
TO HAMILTON COUNTY

03

\$235K

HOLIDAY FOOD SUPPORT
TO HAMILTON COUNTY

\$1.9M TOTAL FOOD VALUE REPURPOSED
524K TOTAL PEOPLE SERVED/MEALS*

*National average cost per meal / \$3.59 @ Feeding America

GOOD SAMARITAN NETWORK VOLUNTEERS 2018/24

VOLUNTEERING IS GENERALLY CONSIDERED AN UNSELFISH ACT AND IS INTENDED TO PROMOTE GOODNESS OR IMPROVE HUMAN QUALITY OF LIFE. IN RETURN, THIS ACTIVITY CAN PRODUCE A FEELING OF SELF-WORTH AND RESPECT. THERE IS NO FINANCIAL GAIN INVOLVED FOR THE INDIVIDUAL(S).

4,430

UNIQUE / VOLUNTEERS W/ONLINE EVENTS

WAREHOUSE OFFICE SUPPORT
HOLIDAY PROGRAMMING
MOBILE FOOD DISTRIBUTIONS
SCOUTING FOR FOOD
TRANSPORTATION TEAM
DATA ENTRY TEAMS
EVENTS

135

WORK GROUPS

2,342

WORK GROUP INDIVIDUALS

7,850

ALL VOLUNTEERS ENGAGED / 2022-2024

**Online, Walk-Ins, Groups, Etc.*

WOMEN
MEN
CHILDREN
YOUTH
SENIORS

23,550

VOLUNTEER HOURS - 2023-2024

VOLUNTEERING BENEFITS THE VOLUNTEER AS WELL AS THE PERSON OR COMMUNITY SERVED.