

**GOOD SAMARITAN
NETWORK**



2024/2025

ANNUAL REPORT

2024/2025

OVERVIEW/ SUMMARY

MISSION

The MISSION of Good Samaritan Network is to demonstrate the unconditional love of Christ by serving the physical, financial, and emotional needs of the underserved individuals and families in Hamilton County.

WWW.GSNLIVE.ORG

Nancy Chance

I have always believed that cultivating a culture of **doing good** – the principle of the Good Samaritan – would ultimately and significantly impact the residents of Hamilton County.



FOUNDER / EXECUTIVE DIRECTOR

The Good Samaritan Network has grown and expanded its services to become a nonprofit charity that connects clients with the support they need in Hamilton County.

At Good Samaritan Network, our passion is helping people in times of emergency or crisis. We know that need has no boundaries—families of every age, race, socio-economic status, and background can find themselves struggling with limited access to food, housing/utilities, health, or employment resources.

That's why GSN is committed to meeting essential needs first: food assistance, support for homelessness, shelter funding, and access to health and job resources.

Our goal is twofold: to provide immediate relief or referrals when families need it most, and to create opportunities for long-term stability and independence. By walking alongside our neighbors and partnering with the broader community, GSN helps build a stronger, more resilient Hamilton County where every household has the chance to thrive.

With every gift, every hour volunteered, and every voice of support, new chapters are written—chapters filled with resilience, hope, and a brighter tomorrow for families across Hamilton County.

When you choose to get involved—through governance, financial gifts, volunteering, event participation, or peer-to-peer influence—you *become part of these stories*.

EXECUTIVE SUMMARY

At Good Samaritan Network, our programs and services extend beyond food support. We work every day to meet the diverse needs of families in Hamilton County in lots of ways, including:

Direct Financial Assistance/Referrals – Helping with mortgage, rent, and utility bills, while also providing hundreds of critical referrals each year.

LIEAP Program – As the coordinators for the State of Indiana's Low-Income Energy Assistance Program in Hamilton County, we ensure families can keep their heat on during the winter.

Rehab Equipment Link – Supplying short-term medical equipment to hundreds of families so they can focus on recovery with dignity and care.

Holiday Assistance – Bringing joy and relief to thousands of families during Thanksgiving and Christmas, strengthening the bonds of compassion and community.

Giving back is not just a social responsibility or moral obligation, but quite simply, it's just the right thing to do to meet people at their need!



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www.gsnlive.org

Programs & Services

Meeting People At Their Need

A community thrives when its residents can provide for themselves and their families.

Meeting the needs of people in emergencies or crises is our passion.



1

IMPACT & ACHIEVEMENTS

Since 1980, we have been committed to meeting families at their point of need, because crisis knows no boundaries. In the past year alone, we have directly assisted nearly 2,000 households across Hamilton County, while more than 675 families have been connected to trusted partners for ongoing support. Together with Hamilton County Trustees and fellow nonprofit agencies, we have created a stronger, more reliable safety net for our community.

Behind every statistic is a face, a family, a future. A child whose home stayed warm through winter. A single parent who kept food on the table. A senior who received relief during their most vulnerable moment. These stories are the heartbeat of Good Samaritan Network.

2

FINANCIAL SUMMARY

Financial reports only tell part of the story. Dollars and budgets may measure capacity, but they cannot measure the immeasurable—the resilience, dignity, and hope that people gain when their needs are met with compassion.

In today's fast-paced culture, hope is rare. At Good Samaritan Network, every grant and donation means more than just financial support; it helps keep families in their homes, ensures children go to bed full, and provides warmth for seniors in winter.

Yes, finances are essential, but they are never the end goal. Because in the end, our story isn't about money—it's about people. And when people find hope, everything changes.

3

COMMUNITY ENGAGEMENT

With the unwavering support of strong community partners, dedicated volunteers, committed donors, and influential contributors who align with the mission and vision of the Good Samaritan Network, we are making a significant impact and stabilizing our community for the better.

Countless individuals, nonprofits, and organizations like Archie Kerr, Chuck Goodrich/Gaylor Electric, Kyle Spencer/Spencer Farm, Jerry Watson/Daystar, James Mann, Steve Hood, Holy Spirit at Geist, St. Louis De Monfort, and Duke Energy, actively champion our cause, expanding our influence and effectiveness in ways that simply wouldn't happen without their essential backing.

4

REAL PEOPLE. REAL STORIES. REAL IMPACT.

Since 1980, Good Samaritan Network has been committed to finding forward-looking, need-meeting opportunities that inspire action and bring creative solutions to families in crisis.

While you may see statistics and numbers in our report, we never forget what they truly represent—people. Each figure reflects a family trying to stay in their home, a child receiving a holiday meal, or a senior regaining independence with vital equipment. These stories are the heartbeat of our mission.

FOOD INSECURITY

Donated and distributed FOOD County-wide, including various Hamilton County Food Pantries and School Lunch, with a value of \$1.91M in curated food assistance and inventory distributions.

Organizational Food Support **\$949 K**

General Food Support **\$694 K**

Holiday Food Support **\$235 K**

Curated Food Support Value **\$1.9 M**



Thank you for your generous donation of food delivered to our door. We didn't know where else to turn... God bless the organization and volunteers.

NETWORK COLLABORATION

Connecting and collaborating community-wide with Hamilton County agencies, pantries, churches, and non-profits providing referrals and developing best practices to serve Hamilton County families.

Monthly Meetings/Speakers **11**

Network Participants **248**

Hamilton County Agencies **92**



FISCAL SPONSORSHIP PROGRAMMING

BABE STORE

3,795 People impacted
1,265 Households served

1,265
Households Served

REHAB LINK

2,191 Loaned pieces of Rehab Equipment
352 Residents served

2,191
Loaned Equipment

RECYCLED CYCLES

Bicycles provided to Hamilton County Families

462
New Bicycles
540
Repurposed Bicycles

BREATH EASY HAMILTON COUNTY

Addressing smoke-free air at work and public places

CANCER SERVICES

Impacting cancer diagnosis and or various cancer-related issues

Hamilton County COAD

Coordinating Emergency human services during all stages of a disaster, including local fire

Client Assistance Overview

74%

of the households served are based on FEMALES who are responsible for managing the household

63%

of client financial assistance is requested for RENT/MORTGAGE to provide safety, resilience, and shelter security

1,727 SINGLE PARENT Households also engaged for HOLIDAYS beyond traditional client assistance requests

26%

of the households served are based on MALES who are responsible for managing the household

37%

of client financial assistance is requested for ENERGY/UTILITIES to provide safety, resilience, and shelter security



ENERGY ASSISTANCE 2024/2025

Impacted Cities

46% Noblesville
17% Fishers
11% Carmel
9% Westfield
8% Sheridan
9% Misc.Cities

Households Served

1,140

State LIEAP Funds Awarded

\$459,049

Total People Supported

3,420

DIRECT CLIENT ASSISTANCE

Food and Shelter Assistance

1,8676

Referrals

675

Homelessness

412

FREE Oil Change

128



Thank you for processing my request for energy assistance. I am so grateful ... it is such a blessing.

Client Population

1%



American Indian

8%



Asian

15%



Black

51%



Caucasian

16%



Hispanic

2%



Native Hawaiian

5%



Multi-Race

2%



Middle Eastern

2024 GSN ONSITE Holiday Assistance

ONSITE Holiday Assistance

Households Served

5,258

Total People Impacted

23,792

GSN provided direct, onsite, HOLIDAY ASSISTANCE to 5,258 households (children, youth, adults, and seniors) – serving 23,792 adults and children. This allowed families to enjoy the holidays (Thanksgiving and Christmas) with food and Christmas gifts.

Network Wide Holiday Assistance

THANKSGIVING

Individual Food Distrib.

20,768

Thanksgiving Day Meals Delv.

3,991

CHRISTMAS

Food, Clothing, Toys, Etc.

25,934

Christmas Eve Meals Delv.

3,971



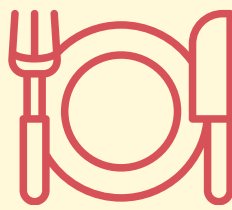
Thank you for helping my family.. I am a single parent... Because of you I will be able to see my kids smile on Christmas. Thank you, you're making a difference."

Hamilton County Holiday Assistance



46,702

People Served



7,962

Meals Served

Holiday iSponsorship ONLINE Coordination

Engaged Online Sponsors

33

Direct Sponsors

59

Private/Individual Sponsors

55%

Organizations/Churches
Businesses/Etc.

45%

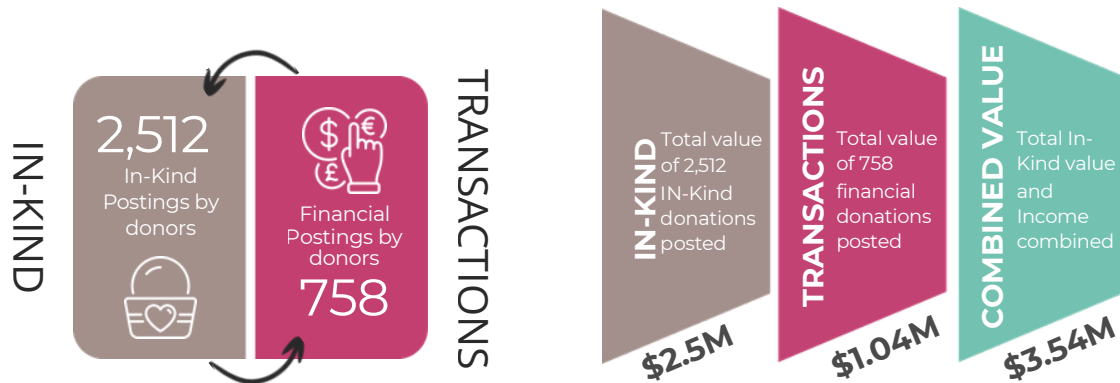


I wanted to thank you to anyone and everyone who helped provide such wonderful dinners for Thanksgiving and Christmas. Thank you for all your help and programs for people like me."

2024 In-Kind / Income Streams

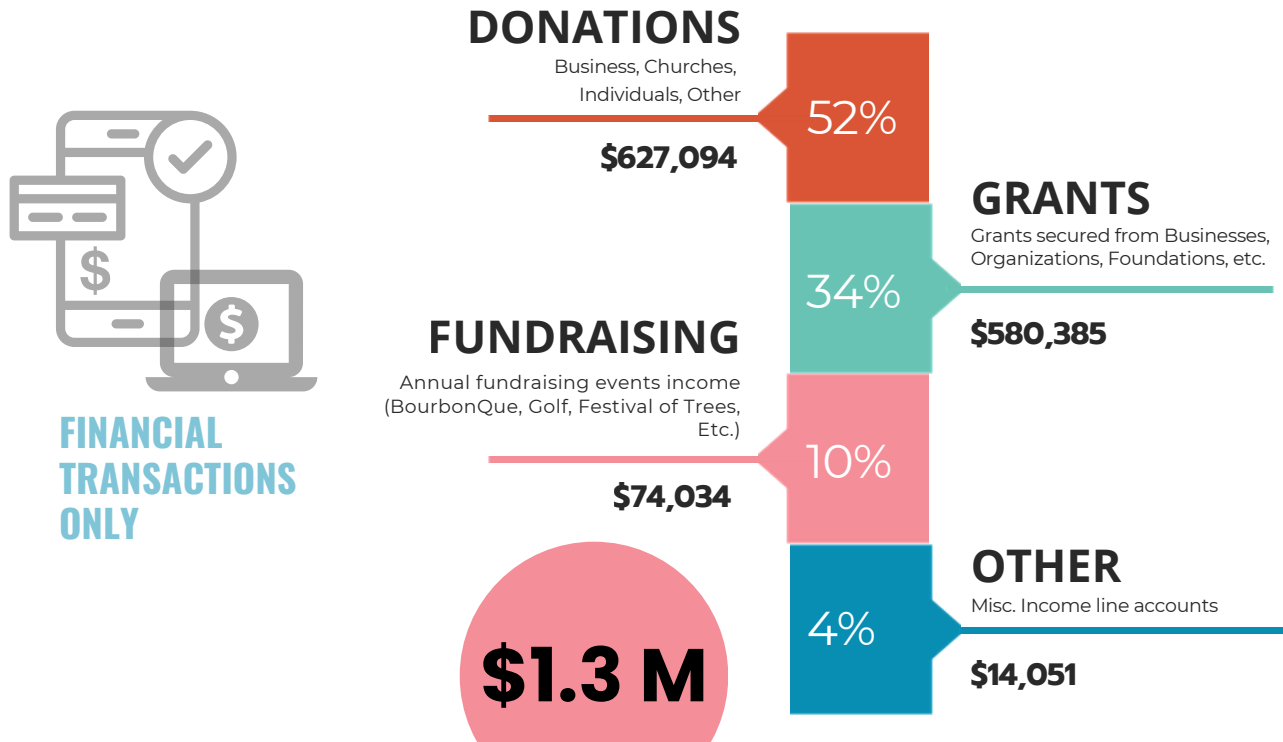
In-Kind & Financial Transactions

IN-KIND DONATIONS represent any non-cash donation. Typically includes food, clothing, household items, hygiene items, etc., repurposed to Hamilton County families and agencies.



VALUES BASED ON DONATION MANAGEMENT POSTING INFO. ONLY

Financial Transactions Only



FINANCIAL TRANSACTIONS represent funding for programming and services, as well as occupancy and staffing needs to continue our footprint in Hamilton County.

Programs and Services



Clients

- Shelter / Rent / Utilities Assistance
- Food Donations
- Household Donations
- Toys and Bicycle Donations
- Pet Food/Accessories
- Annual Oil Change Saturday
- Annual Plant Distribution
- Thanksgiving Distribution
- Thanksgiving Meal / Drive Thru / Delivery
- Christmas Distribution
- Christmas Eve Meal Delivery
- Recycled Cycles
- BABE Store
- REHAB Equipment Link
- Breathe Easy Hamilton County
- EAP (LIEAP)
- Education and Training

- InKind Donations / Repurposing
- Direct Financial Assistance
- Client Data and Case Management
- Food Intake / Distribution
- Skills, Training, Education
- Pet Food Support / Distribution
- Holiday Assistance / Distribution
- Specialized Client Events

DIRECT CLIENT ASSISTANCE

A strong community empowers residents to care for themselves and their families. We provide support during emergencies, ensuring no one faces challenges alone.



Indirect

INDIRECT SERVICES

We want to connect our programs and services to better support Hamilton County agencies and families who need help.

- GNET Hub and Agency Support
- Client Referral System
- Agency Collaboration and Referrals
- Food Pantries Inventory Support
- Transport Team for Food Pantries Inventory Delivery
- Transport Team for Food Pick Up

- Monthly Network Meetings
- Best Practices / Education / Training Hamilton County ED Group
- Social / Human Resources
- Hamilton County ED Group
- Pet Food/Accessories Donation



Community

- Breathe Easy Hamilton County
- Volunteers Engaged
- Hamilton County Cancer Services
- School System Support
- Homeland Security Seat
- Coordinate Food Drives
- Communicate Mobile Foods
- Emergency Preparedness and Hygiene Pks

- Fiscal Sponsorship
- Volunteer Engagement
- Emergency Preparedness (COAD and Disasters)
- Summer Lunch Support
- Specialized Community Events

COMMUNITY ENHANCEMENT

Education, training, stable income, and health knowledge are vital for families. By meeting these needs, we can support our community and build a better future.

VOLUNTEERS '25

VOLUNTEERING IS GENERALLY CONSIDERED AN UNSELFISH ACT AND IS INTENDED TO PROMOTE GOODNESS OR IMPROVE HUMAN QUALITY OF LIFE. IN RETURN, THIS ACTIVITY CAN PRODUCE A FEELING OF SELF-WORTH AND RESPECT. THERE IS NO FINANCIAL GAIN INVOLVED FOR THE INDIVIDUAL(S).

4,430

UNIQUE / VOLUNTEERS W/ONLINE EVENTS

WAREHOUSE OFFICE SUPPORT
HOLIDAY PROGRAMMING
MOBILE FOOD DISTRIBUTIONS
SCOUTING FOR FOOD
TRANSPORTATION TEAM
DATA ENTRY TEAMS
EVENTS

135

WORK GROUPS

2,342

WORK GROUP INDIVIDUALS

7,850

ALL VOLUNTEERS ENGAGED / 2022-2025

**Online, Walk-Ins, Groups, Etc.*

WOMEN
MEN
CHILDREN
YOUTH
SENIORS

23,550

VOLUNTEER HOURS - 2023-2025

VOLUNTEERING BENEFITS THE VOLUNTEER AS WELL AS THE PERSON OR COMMUNITY SERVED.